

## Quality Policy

It is the vision of **Tadiran Batteries Ltd.** to be the world-class leader in developing, manufacturing and marketing of batteries based on Lithium Thionyl Chloride technology for OEM market. The company is also engaged in Pulses Plus, TLM and TLI technologies. We are committed to ensure our customers top level products and services. To achieve this vision, we adopted the quality policy based on the following approach:

- We are fully committed to our customers' satisfaction, to meet their expectations, and to achieve the target of being their business partner.
- We believe that quality consists of products and services provided on time and in conformance with customers' requirements, of doing continuous improvement throughout the life of the products.
- Improvement of the existing and development of innovative power sources in order to keep our customers' leading position in their business segment.
- Planning and implementing processes based on risk management, using advanced tools for planning APQP, FMEA, Statistical tools.
- In order to ensure that we consistently and predictably provide the best value to our customers, Tadiran Batteries established an overall Management System, using the best appropriate standards and methodologies. The primary components of our Management System are:
  - ⦿ A World Class program based on the Kaizen approach with a focus on improving processes flow, deliveries, total cost, safety, autonomous teams, staff empowerment and public responsibility.
  - ⦿ Quality Assurance and Reliability system for controlling processes by means of advanced tools including statistical methods and a supportive process engineering system.
  - ⦿ Management Systems based on the IATF 16949:2016, ISO 9001:2015 standard for Quality, ISO 14001:2015 for Environment, ISO 45001:2018, for Occupational Health and Safety, ISO 50001:2018 for Energy Management, ISO/IEC 27001:2013 for information security.
- Distribution policy - company web - for customers, stakeholders and the public.

**Tadiran Mission statement: Being the world leader in Developing, Manufacturing and Marketing of Lithium Thionyl Chloride technology based batteries!**

Igal Carmi

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